


Guests Name : _____ Tel No : _____

Room No : _____ Date Check-in : _____

Please rate us () on each of the following :

Quality of unit

Quality of the unit & its amenities

Excellent Good Average Below Average Poor

Cleanliness

Cleanliness & tidiness of unit upon check-in

Excellent Good Average Below Average Poor

Maintenance

Condition of hotel facilities & unit amenities

Excellent Good Average Below Average Poor

Friendliness

Friendliness of hotel employees during your stay

Excellent Good Average Below Average Poor

Check-in / Check-out

Efficiency of check-in & check-out

Excellent Good Average Below Average Poor **Overall, are you satisfied with your stay at the Hotel** Yes No

Please provide additional comments for rating below average :

E-mail Address**Guest Signature**